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August 6, 2020

<First Name> <Last Name>
<Company name> if required
<Address line 1>
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Re: COVID-19 Outbreak at Mountain Residence Declared Over

Dear <First name> <Last name>,

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On behalf of Community Living Hamilton, I am pleased to report that Hamilton Public Health has declared the COVID-19 outbreak at Community Living Hamilton's (CLH) Mountain group living residence to be over.

As you know, an outbreak was declared earlier this month at our Mountain site after one of our staff members tested positive for the virus. Five employees and four residents who had contact with this employee were subsequently tested and all test results came back negative for COVID-19. Once 14 days had passed from the date of last exposure, and no additional positive cases or symptoms were reported, the outbreak was officially lifted.

While the risk of exposure to other employees and the clients living at the site was determined to be extremely low due to the protective measures previously in place, we know this has been a stressful couple of weeks for our employees, our residents and their loved ones.

From the outset, we have been committed to doing everything we can to keep our employees and the people we support as safe as possible. We would not be where we are today, however, without our outstanding staff team who have done an amazing job throughout the pandemic of following the strict protocols we set in place. It is because of their vigilance that I am able to confirm there was no further transmission beyond the one staff member who fell ill.

Thank you for your patience and understanding during this challenging time. We will keep you updated should there be any additional developments.

Sincerely,

Sylvia D'Intino
Executive Director